



لأنَّ الحياة أغلى ما نملك
فالحفاظ عليها هو هدفنا

حكومة دبي
GOVERNMENT OF DUBAI

مركز خدمات الإسعاف
CENTRE OF AMBULANCE SERVICES

إسعاف
Ambulance
ve it

- 
- **Dr.GY Naroo**
 - **Dr. Omar Skaf**

Field Support Unit (C)

The Longer Ambulance Bus in the World



Services

Transport

Surgery

Treatment



Entrance side of the unit

Operation Room



Table of multi-purpose





Pre-Hospital Emergency Care



ePCR







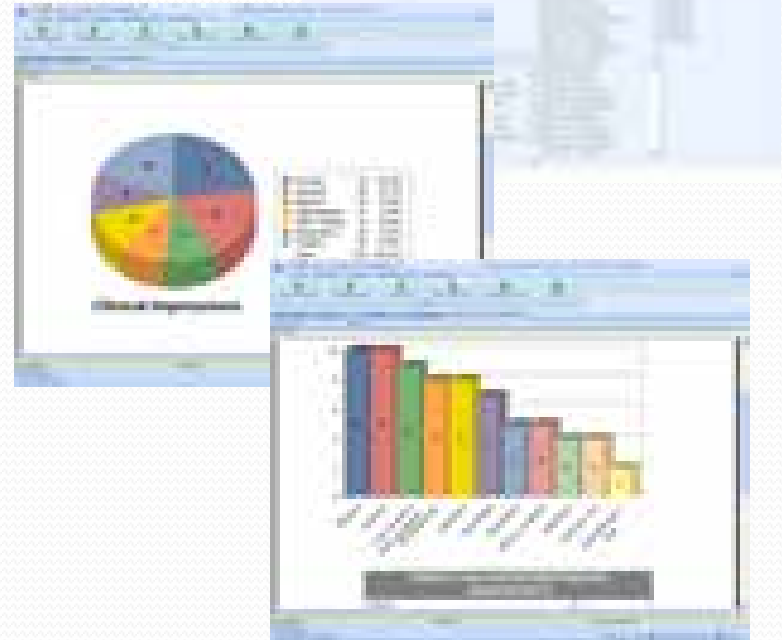
Software interface on the silver laptop screen. It features a central diagram of a human figure with various points marked. To the right of the figure is a table with several columns and rows of data. The interface has a red header bar and a blue title bar.

ID	Name	Age	Sex	Height	Weight	Temperature	Pulse	Respiration	Blood Pressure	SpO2	ECG	Notes
001	John Doe	35	M	175	75	37.5	72	18	120/80	98	Normal	Healthy
002	Jane Smith	28	F	160	60	37.2	68	16	110/70	97	Normal	Healthy
003	Bob Johnson	45	M	180	85	37.8	78	20	130/90	96	Abnormal	High BP
004	Alice Brown	22	F	155	55	37.0	65	15	100/60	99	Normal	Healthy
005	Charlie Davis	55	M	170	70	38.0	85	22	140/100	95	Abnormal	High BP, Fever
006	Diana Prince	30	F	165	65	37.3	70	17	115/75	98	Normal	Healthy
007	Frank Miller	40	M	175	75	37.6	75	19	125/85	97	Normal	Healthy
008	Grace Wilson	25	F	160	60	37.1	68	16	110/70	98	Normal	Healthy
009	Henry Taylor	50	M	180	80	37.9	80	21	135/95	96	Abnormal	High BP, Fever
010	Ivy Clark	32	F	165	65	37.4	72	18	118/78	98	Normal	Healthy
011	Jack King	48	M	175	75	37.7	76	19	128/88	97	Normal	Healthy
012	Karen Lee	27	F	160	60	37.2	68	16	110/70	98	Normal	Healthy
013	Liam White	52	M	180	80	37.9	82	21	138/98	96	Abnormal	High BP, Fever
014	Mia Green	33	F	165	65	37.4	72	18	118/78	98	Normal	Healthy
015	Noah Black	42	M	175	75	37.6	76	19	128/88	97	Normal	Healthy
016	Olivia Gray	29	F	160	60	37.3	70	17	115/75	98	Normal	Healthy
017	Peter Blue	58	M	180	85	38.1	88	23	145/105	95	Abnormal	High BP, Fever
018	Quinn Yellow	37	F	165	65	37.5	74	18	120/80	98	Normal	Healthy
019	Ryan Purple	47	M	175	75	37.7	78	20	130/90	97	Normal	Healthy
020	Sarah Pink	24	F	160	60	37.1	68	16	110/70	98	Normal	Healthy



Clinical Reporting

- All recorded data is analyzable
- Roles-based de-identified data access
 - Fully linked with ICD10-AM



Hospital Triage Terminal



Refresh



Today



Current Week



All Records



Print Data



ECG Data



DICOM Data



Details



Print Report

15:17:44

08 September 2008

Search Panel (Click here to expand search)

	Date	Time	Patient	Age	Complaint	Last Updated
	08/09/2008	09:19	ROSE MEEHAN	81 Year(s)	General Debility, Vomiting, Shortn...	08/09/2008 13:58
	04/09/2008	16:05	THOMAS BOYLE	87 Year(s)	Unknown Problem - Collapse-3r...	08/09/2008 13:44
	08/09/2008	08:59	MARIE WARNORKS	78 Year(s)	Shortness of Breath, Sick Person ...	08/09/2008 13:43
	08/09/2008	07:22	JIM HALL		Unknown	08/09/2008 13:43
	08/09/2008	07:33	MICHAEL KIERNAN	86 Year(s)	PEG TUBE PROBLEMS	08/09/2008 12:40
	08/09/2008	02:54	Unknown		Unknown Problem - Collapse-3r...	08/09/2008 12:02
	07/09/2008	22:04	EAMON BINGHAM	29 Year(s)	TRANSFER	08/09/2008 12:01
	08/09/2008	01:13	KEVIN MAGUIRE	11 Year(s)	Seizure	08/09/2008 12:01
	07/09/2008	19:55	NICOLA MARTIN	18 Year(s)	Chest Pain	08/09/2008 11:30
	08/09/2008	02:35	MARY COLE	81 Year(s)	Falls Back Injuries - Traumatic	08/09/2008 08:21
	08/09/2008	01:13	KEVIN MCGUIRE	11 Year(s)	Seizure	08/09/2008 06:51

Incident Info

Patient Info

Clinical Info

Clinical Impression

Vital Observations

Medical Treatment

Continuity of Care

Additional Info

Complaints

Date of Onset

Time of Onset

General Debility, Vomiting, Shortness of Breath, Sick Person -

08/09/2008

06:00

Primary Survey

A Clear Partially Obstructed Obstructed

C C Spine Suspected Not Indicated

B Normal Abnormal Fast Slow Absent

C Pulse Present Absent Irregular Regular

Rate

Haemorrhage

98

 Yes No

C Skin Normal Pale Flushed Cyanosed

CapRefill

 < 2 Sec > 2 Sec

D LOC Before Arrival Yes No **AVPU** Alert to Voice

View ECG

Death Recognition

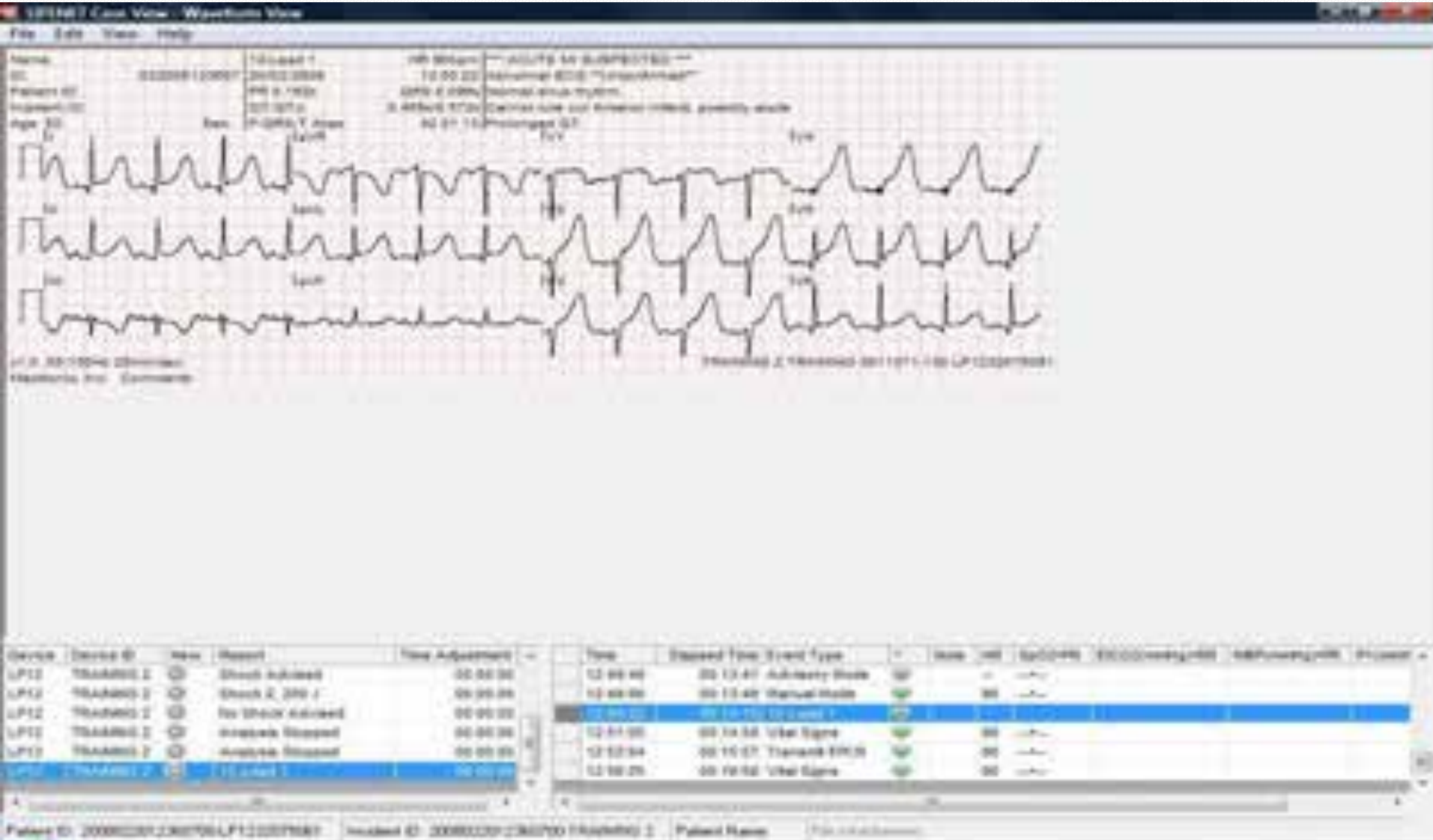
Previous

Next

Clinical Information at 15:16

Screen 1 of 4

Vital Life Signs Integration





eTriage



16:44:53
03 September 2006
Welcome, Valentina

eTriage Change Password Log Off

- Refresh
- Today
- This Week
- All Records
- Print Data
- PDF Data
- Settings
- Printpage
- Print Data
- Report

Search Criteria (Show Details...)

Icon	Date	Time	Name	Age	Complaint	Room	Room No.	Room No.
	03/09/2006	13:00	JOHN DALY	75 Year(x)	Chest Pain	123	15/06/1032	12343
	25/08/2006	09:26	PATRICIA CAMPBELL	81 Year(x)	Chest Pain	F		5555
	22/08/2006	17:08	J THOMPSON	81 Year(x)		F		555
	22/08/2006	13:35	TARA RAMTERY	88 Year(x)		F		6644
	15/08/2006	13:30	TEST TEST	88 Year(x)		F		6666
	18/08/2006	13:24	TEST TEST	83 Year(x)		F		558
	18/08/2006	13:11	WISAW ARSHAD	88 Year(x)		123		55
	21/08/2006	10:52	BT13	22 Year(x)		123		79
	20/08/2006	18:20	IAN RAFFERTY	88 Year(x)		888		55522
	20/08/2006	18:18	3465	33 Year(x)		888		5655
	20/08/2006	18:08	M WALSH	88 Year(x)	Chest Pain	888		6474
	20/08/2006	09:50	ARSHAD	55 Year(x)		123		787
	20/08/2006	08:43	MAYE	88 Year(x)		123		81

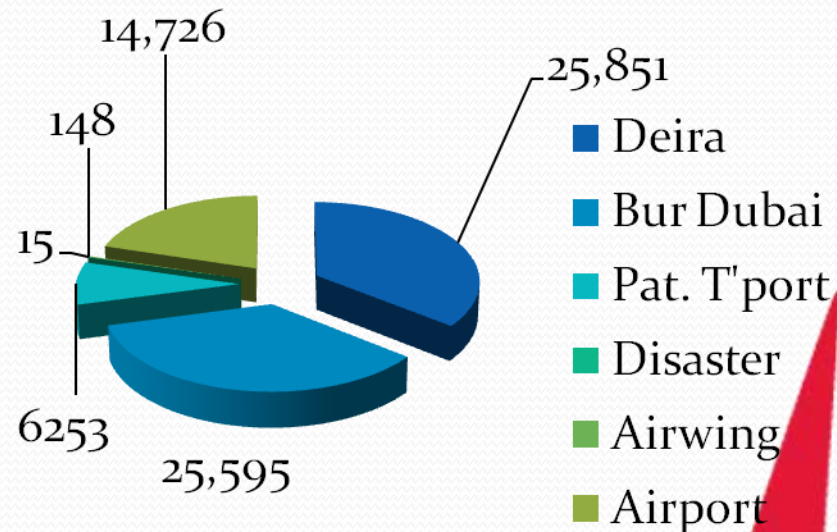
2008 – 2009 Comparison

2008	65,535
2009	72,588
% Growth	10.76%

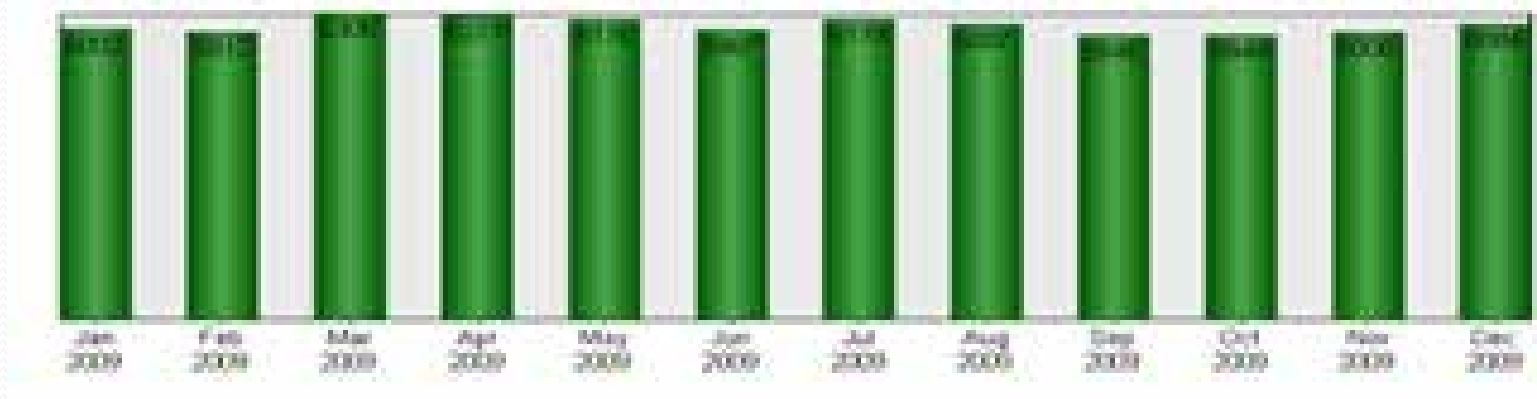
Area Breakdown

DEIRA	25,851	35.61%
BUR DUBAI	25,595	35.26%
PAT. T'PORT	6,253	8.61%
DISASTER	15	0.03%
AIRWING	148	0.2%
AIRPORT	14,726	20.29%
TOTAL	72,588	100%

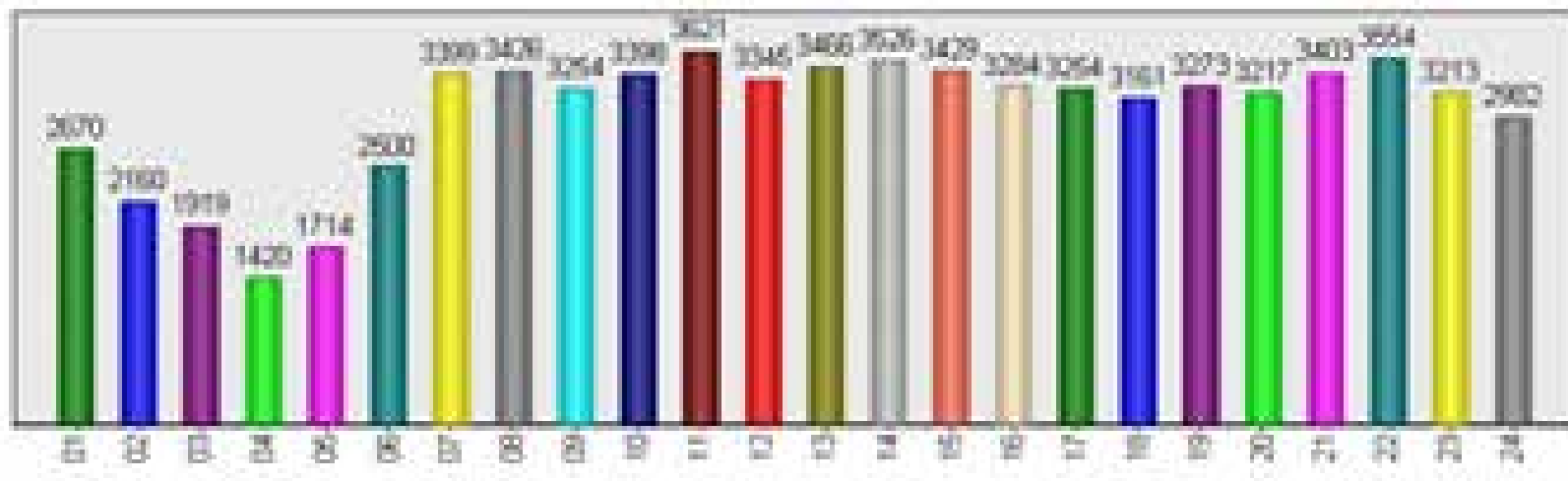
Cases



Monthly Breakdown



By Hour of Day - Overall



Response Time - Overall

< 8 Minutes	57.6%
8 - 13 Minutes	24.4%
14 - 19 Minutes	8.4%
> 20 Minutes	6.6%
Average	9 Minutes
50th Percentile	7 Minutes
90th Percentile	17 Minutes

Response Time Comparison

Bur Dubai

< 8 Minutes	47%
8 - 13 Minutes	30.1%
14 - 19 Minutes	11.2%
> 20 Minutes	8.8%
Average	10 Minutes
50 th Percentile	8 Minutes
90 th Percentile	19 Minutes

Deira

< 8 Minutes	52.5%
8 - 13 Minutes	30.3%
14 - 19 Minutes	9.1%
> 20 Minutes	5.5%
Average	9 Minutes
50 th Percentile	7 Minutes
90 th Percentile	15 Minutes

Airport

< 8 Minutes	87.5%
8 - 13 Minutes	4.3%
14 - 19 Minutes	1.5%
> 20 Minutes	2.2%
Average	6 Minutes
50 th Percentile	3 Minutes
90 th Percentile	10 Minutes

Hospital Clear Time - Overall

Average	23 Minutes
50th Percentile	19 Minutes
90th Percentile	45 Minutes

Incident Location

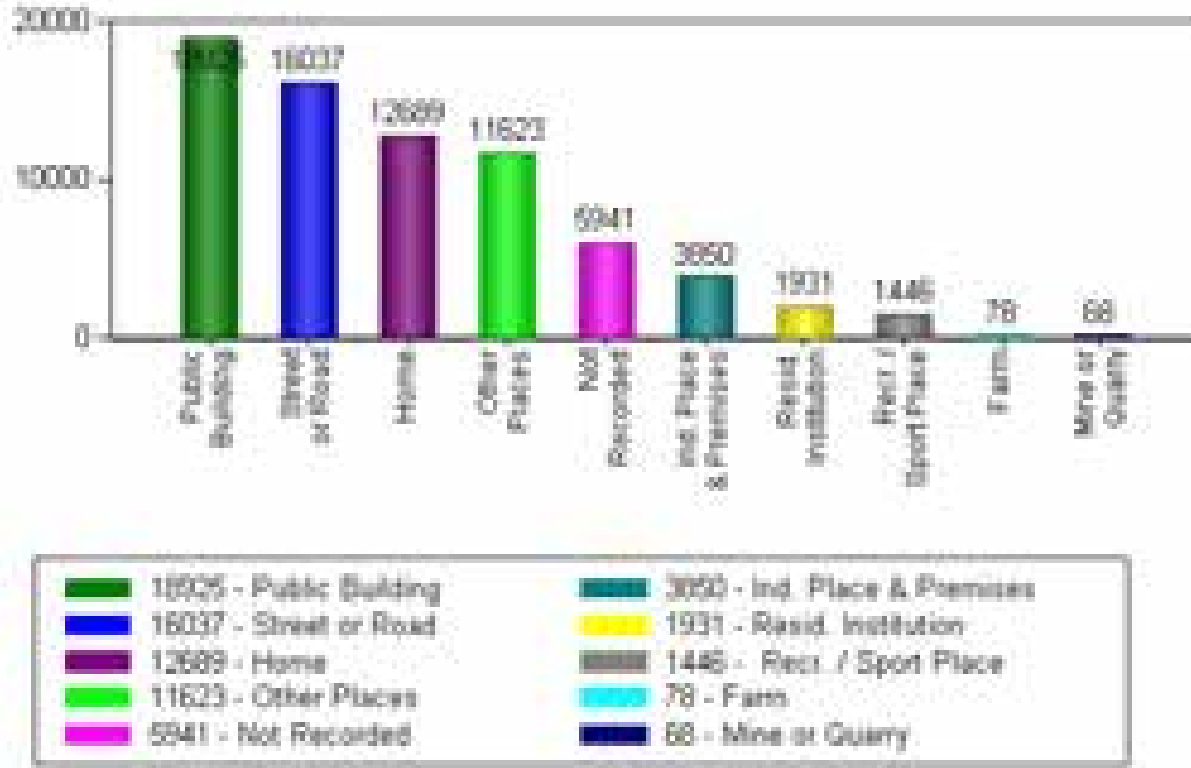
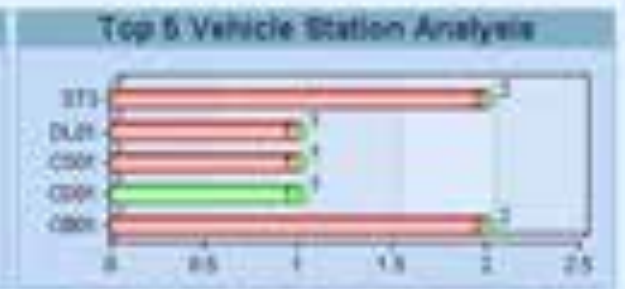


Table | Current Month | Current Month | Current Year | **20**

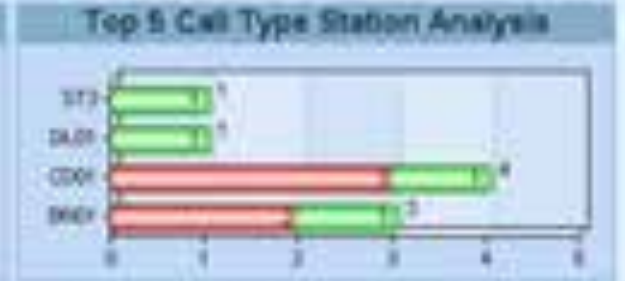
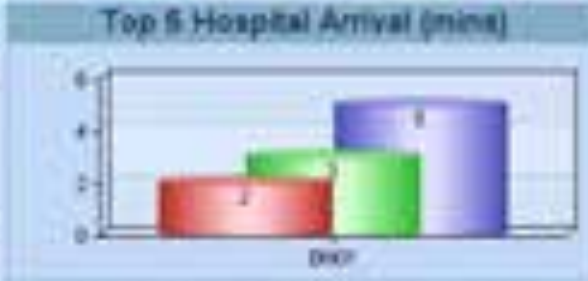
Statistical Stream

Current Active Ambulance	23
Current Active Helicopter	1
Current Active Motor Bike	0
Current Active MCA	1
Reliever Staff	1
Absent Staff	1021
Staff Present in Camoron station	25



System Alerts

- Abdul Basit, visa expires on 01/01/1950
- Salim Khan, visa expires on 01/01/1950
- Tanveer Jemal, visa expires on 01/01/2062
- Muhammed Nasir, visa expires on 01/01/1958
- Muhammed Jobbar, visa expires on 01/01/1957
- Muhammed Afulah, visa expires on 01/01/19
- Muhammed Albac, visa expires on 01/01/1948



Login Alerts

System Name	Last Accessed
AdMhbooki	20/06/2008 17:47
Ghufan	03/05/2008 15:49
ZasharZaf	04/05/2008 10:44
Taha	05/05/2008 15:04
AdRafaf	21/05/2008 19:00
MAFANSAEED	18/05/2008 19:45



PATIENT CARE REPORT																																														
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Total Working Hours



0.00

- Redline Average
- Green Avg
- Yellow Average

Approved Learning Hours



0.00

- Redline Average
- Green Avg
- Yellow Average

Average FY Budget Util



0.00

- Redline Average
- Green Avg
- Yellow Average

Average FY Budget Util



0.00

- Redline Average
- Green Avg
- Yellow Average

Average Budget Util



0.00

- Redline Average
- Green Avg
- Yellow Average

Average Percent of Budget



0.00

- Redline Average
- Green Avg
- Yellow Average

Service Level



0.00

- Redline Average
- Green Avg
- Yellow Average

Average FY Budget Util



0.00

- Redline Average
- Green Avg
- Yellow Average