



## FEEDBACK ON DISPATCHER-CPR MODULE

MALAYSIA

## OUR TRIAL

- ▶ Sample taken from single dispatch center
- ▶ 20 samples in total
  - Identified from dispatch center post mission classification – cardiac arrest

## Issues/ Concerns with Variables

- ▶ Was this a cardiac arrest before arrival of EMS?
  - Unsure of the question definition and purpose
- ▶ Barriers for CPR – definition for individual answer
- ▶ Some variables are best filled by dispatchers themselves.
  - If barrier(s) occurred, was CPR delayed?
    - Definition for delayed CPR
  - If barrier(s) occurred, was CPR not started?

## Issues/ Concerns with Data Collection

- ▶ Not much issue

## Issues/ Concerns with Data Entry/ e-PAROS Platform

- ▶ Agreeable with MALAYSIA EMS AGENCIES rather than individual dispatch centers
  - QA team reviewing calls will be able to identify individual dispatch centers; if required
- ▶ De-identification of data
  - Strict requirement in the previous ethical review process.

## Questions Regarding Full Implementation of PAROS 2

- ▶ To be discussed