

# **DISPATCHER CPR**

## Intervention -Basic

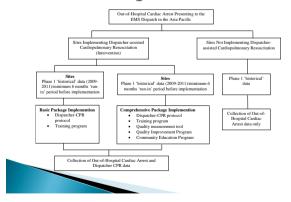
- 1. Standardized dispatcher-assisted CPR protocol
- Developed with the assistance of Prof Bentley Bobrow, Arizona State Medical Director and current Chairman of the American Heart Association Basic Life Support Subcommittee
- 2. A training package for dispatchers
- •1 day intensive training course
- \*Online version of the training package, supported by the Clinton Global Initiative.

## DISPATCHER CPR

## Intervention -Comprehensive

- 3. A measurement tool to collect data on Individual dispatcher and organizational-level performance through review of the audio dispatch recordings.
- •Implemented in the ePAROS jointly developed with A/Prof Bryan McNally
- 4. Integrated quality improvement (QI) program
- \*Training in design and implementation of this QI program will be provided as part of the training package
- 5. Public education package

# **Trial Flow Diagram**





## **PAROS 2 SITES**



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## Associate PAROS sites

Country	Medical Director/ Contact Person	Population	Intervention
Turkey			
Izmir	Ridvan Atilla	4,005,459	OHCA data collection only
China			
Hangzhou	Cai Wenwei	7,860,000	Basic
Qatar	Robert Owen	1,670,389	Basic
Indonesia			
Malang	Ali Haedar	746,716	OHCA data collection only
Pakistan			
Karachi	Junaid	21,200,000	Basic

# Criteria to declare intervention phase



- Intervention -Basic
  - 1. Standardized dispatcher-assisted CPR protocol
  - •>50% of OHCA receiving DA-CPR
  - 2. A training package for dispatchers
  - •>90% of dispatchers completed training course (class or online version)
- Intervention -Comprehensive
  - 3. Integrated quality improvement (QI) program
  - •>50% of OHCA calls reviewed